

Emergency Closure Policy

Statement of intent

There are certain circumstances which could result in a short-term unexpected closure of Bumble Bees Day Nursery.

Aim

We will aim to resolve the reason for closure as soon as is reasonably possible. We will also keep all staff/parents/carers informed of the situation.

Bad Weather

In the event of heavy snowfall or other dangerous weather conditions, we will make every effort to open the Nursery. However, if the local roads become hazardous for both staff and parents to travel then the Nursery managers reserve the right to close.

If you wake up to heavy snowfall, please telephone:

Jenny – 07505009570/ 01892 52677 or Anna – 07963870599/07738615994

If severe weather occurs during the Nursery sessions, the staff will contact parents/carers to arrange for children to be collected. Therefore, it is vital that the nursery holds up to date contact numbers.

Nursery premises

If the Nursery managers deem the premises to be unsafe due to events such as heating breakdown, power cut or physical damage, they will close the Nursery to ensure the safety of children and staff. Every effort will be taken to reopen the Nursery as quickly as possible and ensure parents, carers and staff are kept fully informed.

For situations that are beyond our control, refunds for closed or partial sessions will not be given.